Developing a Fundraising Program

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Presentation for Support4Communities

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Developing a Fundraising Program

- to launch or expand an effective and sustainable fundraising program
- goal of the presentation is to help identify the objectives of your organization's fundraising plan

- provide the tools to develop the framework for your organization's fundraising strategy
- incorporate into your strategic planning



Topics

- 1. <u>Defining Program Objectives</u> provides a clear picture of your current financial position, current funding needs, and long term financial goals
- 2. <u>Evaluating Capacity</u> an assessment of your organization's resources
- 3. <u>Identifying Target Markets</u> categorizing groups who would support your fundraising initiatives
- 4. <u>Assessing Various Fundraising Options</u> identifies which initiatives are best fit to meet your funding needs
- 5. <u>Fundraising Best Practices</u> ensures your organization is prepared administratively and in compliance





Why do you need to raise money?

- to fund operations
- for a specific program or service
- for a one-time capital project
- to build a reasonable cash reserve





What are your immediate or short term needs?

- review budget
- identify any financial shortfalls, choose appropriate fundraising activity

If no immediate needs, first year - no specific financial goal





What are your long term needs?

- capital campaign, program funding, staff
- develop three year to five year plan
- specific financial goals and outcomes for one, two and three years

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• include objectives in marketing material

Donor Pyramid

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Fundraising Program Objectives (include ongoing program/service needs and your "wish list")

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1.

2.







5 Year Plan (\$)

(add short term and long terms needs with your wish list)

Year 1

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Year	$\boldsymbol{\Delta}$

Year 3

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Year 4		
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Year 5		_
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What staff resources are available?

What other organization resources are available?

- financial _____
- office space/needs ______
- volunteers _____





Board of directors

Donor prospects (e.g. who do you serve, size of constituency)







3. Target Market

Who are you hoping to solicit support from and who will give you the best return?

- internal/external audiences
- identify for each initiative
- current stakeholders best bets
- help set realistic financial goals

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	Internal	Potential Support	
	Staff	e.g. committed giving	
	Board Members		
	Volunteers		
	Ex-board members, staff, volunteers		
	Previous donors		
	Program recipients		
	Program participants		



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	External	Potential Support	
	General Public		
	Companies with same target market		
	Companies		
	Charitable organizations and foundations		
	Other charities or non-profits with similar goals		
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The COVID-19 Crisis

What adjustments to fundraising goals, activities, and plans do you need to consider during the COVID-19 crisis?

- 1. Timelines immediate, long term
- 2. Is it the right time to fundraise?
- 3. Cancelled/postponed campaigns and events



4. Fundraising Options

Which initiatives are best fit to meet your funding needs?

- short term needs require fundraising initiatives that can provide funds immediately/in the same fiscal period
- longer term needs means an organization has room to develop and grow an initiative over multiple years



Cost to Raise a Dollar	
Direct Mail Acquisition	
High (\$0.75 plus)	Telemarketing
	Direct Mail to existing Donors
Medium (\$0.50)	Special Events
	Sponsorships
	Partnerships
Low (\$0.20)	Planned Giving
	Major Gifts
	Capital Campaign



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- targeted audience
- internal and external
- follow up phone calls/emails
- Social media?
- database entry
- face-to-face meetings



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COVID-19

- suggest 2-way communication, ask how they are doing?
- ask for monthly donations rather than one-time





Target Market?

Date/Timeline

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What resources are needed?

Staff	
Board	
Volunteers	
Campaign materials	
Financial	
Administrative	
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Special Events

- golf tournaments, dinners, auctions, walks/runs
- broad target audience
- raise funds and awareness, engage volunteers, fun to plan and attend
- no particular financial goal, avoid shortfall



Special Events

- labour intensive
- plan well in advance, avoid scheduling conflicts
- make sure volunteers are well supported
- for the first year, put in the 150% expense rule



Special Events

Covid-19

- hold online event/switch to online appeal
- online event golf, entertainment, gaming?, auction
- alternative advertisement for sponsors, adjust benefits
- not necessarily going to be less expensive

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Special Events		
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Meets Objective?		
Target Market?		
Date/Timeline		
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What resources are needed?

Staff	
Board	
Volunteers	<u></u> _
Event materials	
Financial	
Administrative	
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Grant Proposals

- subscribe to Imagine Canada, Big Online
- similar to government grant proposals (e.g. application process, reporting)
- applying for grants from government, and charitable organizations and foundations not fundraising





- usually events
- specific program or initiative/general sponsorship
- advertisement and alignment primary focus
- benefits package ensure levels are appropriate



Crowdfunding

- practice of funding a project by raising monetary contributions from a large number of people
- via the internet
- dependant on public awareness of cause
- have a "one-off" feel to them



<u>Communications</u> (overall and fundraising-specific)

- newsletters, e-newsletters
- launch or enhance website _____



Communications

- develop Case for Support ______
- videos _____

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Social media



5. Fundraising Best Practices

Stewardship

Administrative

Calendar of Events

Accountability and Transparency





- acknowledgement
- keep records private
- recognition in newsletters, annual reports
- donor appreciation events/initiatives



Administrative

- good record keeping and accounting
- proper receipting practices and safeguards
- donor records
- develop volunteer recruitment management plan



Calendar of Events

- include both fundraising and programs
- roles and responsibilities

- annual activity and program summary
- regular reports to the board



Accountability and Transparency

- review CRA's Guidance on Fundraising
- capture all revenues and expenses associated with fundraising activities; must be reported on T3010 Information Return
- Imagine Canada's Standards Program or the Association of Fundraising Professionals (AFP)
- ensure Board review financial statements



CRA's Guidance on Fundraising

When is fundraising not acceptable?

- is a purpose of the charity
- delivers a more than incidental private benefit
- is illegal or contrary to public policy
- is deceptive
- is an unrelated business



Receipting for Gifts

- 'gift' as defined by CRA
- erroneous receipting: services, admission fee, purchase of goods or lottery tickets, sponsorships, other charities
- best practices do not lend registration number



